

A Daily Telegraph report *Wheelchair service – at top of rail stairs* (18 May, 2009) described Macdonaldtown Station as possibly Sydney's 'stupidest' because it had a wheelchair-accessible Telstra payphone at the top of a set of stairs.

This phone was installed by Telstra in compliance with its obligations under the Disability Discrimination Act.

RailCorp wrote the following letter to the editor of the Daily Telegraph describing our Easy Access program.

RailCorp has spent more than \$480M on easy access upgrades to its stations over the past 15 years and currently allocates \$25m per year (*Wheelchair service – at the top of rail stairs*, 18 May).

CityRail operates 307 stations across its network and 115 of these are wheelchair accessible. Another five stations are currently being upgraded as part of our Easy Access program.

RailCorp is ahead of targets set for it by the Federal Government for the number of stations to be upgraded.

There is nothing ad hoc about these upgrades. Our Easy Access program is guided by strategic priorities and consultation with peak NSW disability organisations and the Australian Human Rights Commission.

Our aim is to progressively deliver equitable access to CityRail services for all customers throughout the network.

(Signed) Vivienne King, Head of Product Development, RailCorp

The Telegraph did not publish this letter.