



# RailCorp

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The Editor  
Liverpool Leader  
387 Hume Highway  
Liverpool NSW 2170

Via email: [editor@liverpoolleader.com.au](mailto:editor@liverpoolleader.com.au)

Dear Editor

I can assure you that security and safety will not be compromised under plans to improve CCTV monitoring on our rail network (*'More incidents with change: union'*, 14 July).

Under the plan, a new 24-hour Security Control Centre to be established by RailCorp will enhance security monitoring across the rail network. The facility will give NSW Police direct access to CCTV feeds and will closely link monitoring staff with police operations and transit officers on the ground.

Currently, monitoring staff are isolated in silos across the network and have to spend more than half of available shift time on activities other than live CCTV monitoring, such as administration, searching for footage, checking cameras and other manual processes.

Under the proposed system, security monitoring staff will be able to spend all their time watching the screens, resulting in more hours of CCTV monitoring of trains and stations.

The consolidation of monitoring activities currently undertaken at Liverpool will in no way reduce the personal security of people using Liverpool Station or travelling on the South and Cumberland lines and all affected staff will continue to have employment at RailCorp.

Yours sincerely

*per*  
**Tony Eid**  
Acting Chief Operating Officer