



Media Release

David Campbell MP

Minister for Transport

Minister for the Illawarra

COMMUTERS ENCOURAGED TO USE TRANSPORT HOTLINE

Embargoed until 5am 20 September 2008

Transport Minister David Campbell today encouraged those planning a trip to use the Transport Infoline for up to date information.

Mr Campbell said that the Transport Infoline covers the CityRail, Sydney Ferries, State Transit Authority and Metropolitan bus system.

“The Transport Infoline: **131500** has up to date information, including timetabling, service information and route suggestions,” Mr Campbell said.

“The website www.131500.info contains information on travel ideas that can be viewed in a number of different languages as well as travel plans for iconic areas such as Taronga Zoo, the Hunter Valley and the South Coast.”

Mr Campbell said that more than half a million commuters are visiting the website each month.

“The monthly average for unique visitors to the website is 520,000 which is an amazing figure but also shows how important the site is to our customers.

“In the past 12 months there has been a 35% increase in the number of visitors to the site.

“There is obviously a great deal of trust in the information provided, which is presented in a logical and timely manner.

“The 131500 info line also allows customers to provide feedback on a particular area or suggest improvements.

“I am certainly interested in hearing what our travellers have to say – whether it is an ongoing issue or an isolated case.

“I have always been a frequent user of Public Transport and have continued this since I was appointed as Transport Minister by Premier Rees earlier this month.

“My journeys have shown me that we have hardworking staff across the various modes of transport and they have customer service as their primary focus.

“As the Minister for Transport in NSW that is my clear priority,” Mr Campbell said.

For further information: Brett Zarb – 0417 256 563